

**FORMATIVE EVALUATION OF THE VETERANS' EMPLOYMENT AND TRAINING SERVICE'S
TRANSITION ASSISTANCE PROGRAM (TAP) EMPLOYMENT WORKSHOP**

U.S. Department of Labor, Employment and Training Administration

June 2011 – March 2013

Project Summary: Capital Research Corporation (along with George Washington University), under subcontract to Avar Consulting, completed a study for VETS and CEO/USDOL to determine if a redesigned TAP curriculum is providing exiting service members the skills, tools, and resources needed to transition back into civilian employment. Under this study a research team led by Mr. Trutko (of CRC) and Dr. Barnow (of GWU) conducted visits to 14 military bases to observe TAP workshops and provide an initial assessment of the results of the pilot test of the new TAP curriculum. An important aim of the visits, and this evaluation effort, was to provide DOL with feedback on the strengths and limitations of this new curriculum, and suggestions on how the curriculum and workshops might be revised to enhance their effectiveness. The final report provided VETS/CEO with (1) an early assessment of the implementation of the new TAP curriculum, as well as (2) detailed analysis of customer satisfaction survey results and (3) options for future evaluation of the TAP employment workshop, including options for implementing experimental, quasi-experimental, and process/implementation research designs.

Report: J. Trutko, C. O'Brien, B. Barnow, D. Balducci, D. Darling, J. Kaiser, S. Wandner, X. Wang, and Z. Wang, *Formative Evaluation of the Veterans' Employment and Training Service's Transition Assistance Program (TAP) Employment Workshop: Findings from Observational Visits; Analysis of Customer Satisfaction Survey; and Options for Future Evaluation of TAP*, prepared for the U.S. Department of Labor, 2013 (available at: <http://www.dol.gov/asp/evaluation/reports/TAPFormativeEvaluation.pdf>).

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